

2867 pH/ORP sensors



Product service offerings

Measurement made easy

—
2867 pH/ORP sensors

Introduction

This document provides an overview of the 2867 series sensor life-cycle phases detailing ABB's availability to support this product now and in the foreseeable future. The pH/ORP sensors are defined in the chart below:

| Part number | Description |
|-------------|--|
| 2867500 | Dip-style, 0.46 m (18 in), pH/ORP sensor |
| 2867600 | Dip-style, 0.92 m (36 in), pH/ORP sensor |
| 2867700 | Dip-style, 1.83 m (72 in), pH/ORP sensor |

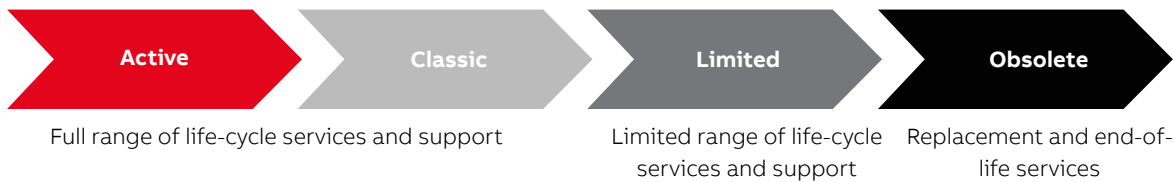
Product life-cycle

2867 pH/ORP sensors

ABB's range of [Water Analyzers](#) are designed for continuous evolution, and each of the individual products go through a defined life-cycle process.

Once the product has been removed from Active sale we will continue to support the product with spares for up to 7 years through the Classic and Limited life-cycle phase.

Where possible we will endeavor to secure stock at the point of when the product has been removed from Active sale to support the installed base. However, it is important to note that during this period certain spares may no longer be able to be sourced due to component obsolescence issues outside of ABB control.



2867 service offerings through the product life-cycle

| | Life-cycle management phase | | | |
|---------------------------------------|-----------------------------|----------|----------|----------|
| | Active | Classic | Limited | Obsolete |
| 2867 pH/ORP sensors | | Aug 2022 | Oct 2022 | Dec 2028 |
| Selection/configuration | ✓ | | | |
| Installation | ✓ | ✓ | | |
| Commissioning/start-up | ✓ | ✓ | | |
| Commissioning/validation/verification | ✓ | ✓ | ✓ | |
| Product upgrade/replacement | | ✓ | ✓ | ✓ |
| Technical support | ✓ | ✓ | ✓ | |
| Strategic spares | ✓ | ✓ | (✓) | |
| Repairs | ✓ | ✓ | (✓) | |
| Training | ✓ | ✓ | | |

(✓) Dependent on availability

For further information

For further information on ABB's life-cycle management services, including end-of-life services, extension upgrades, and retrofits, please contact your local ABB representative, or visit [Service | ABB](#).

ABB Measurement & Analytics

For your local ABB contact, visit:
www.abb.com/contacts

For more product information, visit:
www.abb.com/measurement

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